

## **RML Quarterly Report**

### **National Network of Libraries New England Region**

**Quarter 1 Year 5: May 1, 2015 - July 31, 2015**

**Contractor Name: Lamar Soutter Library University of Massachusetts**

### **Executive Summary** - *Note staff changes, major accomplishments and challenges*

#### *Administrative:*

- Awards were reviewed and funds dispersed
- Identified and assigned exhibit schedule
- Organized dates for Regional Advisory Committee and Resource Library Directors Meeting
- Worked with NAHSL Chapter to discuss Regional Update at Annual Meeting

**Focused Outreach:** NER staff identified Medically Underserved Shortage Areas in the HRSA database to determine future geographic locations for Focused Outreach. NER staff also reconnected with past project partners to see if they would like to continue to collaborate with us.

**Member Support:** Meredith & Michelle have continued to promote membership with NER at all meetings and presentations. They have also had meetings with each of the regions state library offices and have received a number of new members due to these efforts.

#### **COI Activities:**

**Health Care Workforce:** Meredith Solomon became facilitator of this COI after Stephanie Friree left the NER. Meredith and leader Len Levin over the past 6 weeks worked on putting together a day long symposium for Community College librarians. After much work and networking, Len and Meredith came to the conclusion that this project was not going happen. Both had very limited responses from COI 'members' and they felt since this COI will be dissolved at the end of this contract year, resources could be better spent with a more active COI.

**Healthy Literacy:** Anne Marie-Kaminsky, the COI's Leader, and Michelle Eberle, the COI's Facilitator, connected with Sabrina Kurtz-Rossi, from Tufts School of Public Health, to provide consultation for the development of a Plain Language Workshop to be offered at Tufts.

**Healthy Communities:** The Healthy Communities COI wrapped up the "Know Your Chances: Understanding Health Statistics" Book Discussion Group. Margot Malachowski, the COI's Leader, and Michelle Eberle, the COI's Facilitator discussed opportunities to publish a journal or newsletter article about the project.

**Health IT:** No new work; Leader had to step down and this COI will be dissolving at end of this contract year.

#### **National Task Force Activities:**

**K-12 Initiative:** On June 12, 2015, Michelle Eberle attended the Central MA STEM Networking Meeting at Girls, Inc in Worcester, MA. As a result of a site visit with the Maine State Library, Michelle connected with the Cornerstones of Science Partnership in Brunswick, Maine. Cornerstones of Science is a program that aims to increase science literacy by partnering with public libraries and youth. The staff at Cornerstones of Science was thrilled to learn about NLM's resources and is going to incorporate them into their programs.

#### **Network Infrastructure**

## Regional Advisory Committee (RAC) activities

*Resource Libraries Directors:* A date was set for the next meeting; September 12, 2014. Invitations were sent to participants inviting them to attend the meeting.

*Regional Advisory Committee:* A date was set for the next meeting; November 21, 2014. NER staff is in the process of setting the agenda for the day and arranging guest speakers.

*Hospital Librarians Advisory Group (HLAG):* HLAG met on June 24, 2015. WE had a very robust meeting and created an Interactive Toolkit Subcommittee. This committee is tasked with coming up with a new and improved toolkit for hospital librarians (new and seasoned) to help guide them through the changes they will or are already facing in their institutions. Meredith is the facilitator of this subcommittee with 3 other HLAG members on the committee. This subcommittee met on August 14, 2015 and came up with an outline of what is to be in the toolkit and has already begun working on the resources to be included. HLAG plans to make this a LibGuide with some interactive videos as well as links to related resources (an update from the previous toolkit).

## Information Technology and Transfer

**Evidence Based Health** – Brief narrative of programs to assist the information professional in promoting evidence based health information, including e-science initiatives.

A full description of e-science activities are below.

## Assessment and evaluation activities/data

The NER utilized the Educational Needs Assessment conducted in the spring to help plan for future Community of Interest programs.

## Outreach

### All newly funded awards and projects – Title, Lead Organization, City/State

Stay Well Health Literacy Program	The Boston Educational Development Foundation Inc (Boston Public Schools)	West Roxbury, MA
CoughSpot Video Project	CoughSpot, LLC	Woonsocket, RI
Girls Inc Eureka Enhancement Project	Girls Inc. of Worcester	Worcester, MA
Antebellum Medicine in Central Mass	UMass Medical School- Lamar Soutter Library	Worcester, MA
NICU Family Resource Center Kindle Project	UMass Memorial NICU	Worcester, MA
Accessing Health Information for African American, African and Latino Men	Latin American Health Alliance	Worcester, MA
Cancer Concepts eBook	UMass Medical School – Radiation Oncology	Worcester, MA
Concord VNA Beyond the Book Series	Concord Regional Visiting Nurse Association	Concord, NH
The Survive and Thrive Retreat for Women Veterans and Military Project	Happy Wednesday	Lakeville, MA
Promoting NLM Healthcare Resources in Rural Vermont	University of Vermont	Burlington ,VT
A Lead Poisoning Curriculum – Improving Health Literacy	MCPHS University	Worcester, MA
Library Database Instruction for Nursing Staff	Southwestern Vermont	Bennington, VT

	Healthcare	
Millbury Student Lead Health Fair	Town of Millbury/Millbury School Department	Millbury, MA
Hospital for Special Care Information Access	Hospital for Special Care	New Britain, CT
Partners in Health –Dementia and Alzheimer’s Information	Sharon Public Library	Sharon, MA
Healthy Acadia Hancock County Outreach	Healthy Acadia	Ellsworth, ME
Plain Language Writing Workshop at Tufts	Tufts University	Boston, MA
Health Services Technology Improvement	Caribou Public Library	Caribou, ME
Connecting and Collaborating – Maine Hospital Libraries Project	Maine Medical Center	Portland, ME

## Update of ongoing major project (funded at ≥ \$20,000)

**Project: Supporting eScience Learning and Practice through the New England Region: A Strategic Approach**  
**Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

Elaine Martin, Julie Goldman, and Donna Kafel presented a CE workshop, “Teaching Research Data Management with the New England Collaborative Data Management Curriculum” at the SLA annual meeting in Boston on June 13. The New England Science Boot Camp (SBC) was held at Bowdoin College June 17-19. During the weeks preceding SBC, Donna Kafel and members of the SBC committee planned facility logistics, planned documents for boot camp packets, and coordinated presentations with faculty speakers, and processed registrations for attendees. Kafel coordinated the planning of the Capstone session’s data management planning breakout activity, with Carolyn Mills of UConn, Regina Raboin of UMass Medical School, and Thea Atwood of UMass Amherst. Kafel also coordinated the videography of the SBC sessions and the posting of the SBC sessions on YouTube. Donna Kafel worked with the e-Science portal team and the Editorial Board for the e-Science Portal to coordinate the migration of content to a redesigned site, and prepare the site for its launch in August. Elaine Martin and Donna Kafel began discussing an award for hosting Software Carpentry and Data Carpentry workshops for researchers and librarians with Carolyn Mills of the University of Connecticut and Sally Wyman of Boston College. Elaine Martin, Donna Kafel, Regina Raboin, and Julie Goldman planned the syllabus for the Simmons Scientific Data Management class that will be held in the fall. Donna Kafel worked with Carolyn Mills, Sally Wyman, Thea Atwood, and Tom Hohenstein of Boston University to plan a daylong event on August 18<sup>th</sup> which will include a tour of the Massachusetts Green High Performance Computing Center and an afternoon roundtable discussion on organizational structures that support data management.

**Project: Public Health Information Access**

**Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

The PHIA project supports the purchase of licensed information resources on behalf of public health departments in the New England states, Colorado, Kentucky, Arkansas, Maryland, Alaska, Wisconsin, Indiana, Hawaii, Washington, West Virginia, and Utah. Continuation of this project assures continued access to resources, training and support. The spreadsheet updating renewals (including dropped titles) was completed by April 30 and sent to half of the PHDS in the study to test access. Remainder sent the first few days in May. Corrections were made; list was resent. List of resources was also sent to library partners. Approximately 16 e-journals were cancelled; the number of e-journals in the collection is 200. Project presentation was delivered to Maryland Health Officers on May 13, a training update webinar was given to Wisconsin PHD on 5/27 and to Maine on 6/11, and project and technology training to the newest PHD on the project, Utah, on June 30-July 1.

**Project: Partners in Information Access for the Public Health (PHPartners)****Lead Organization: Lamar Soutter Library, University of Massachusetts Medical School**

The Partners in Information Access for the Public Health (PHPartners) is a collaboration of U.S. government agencies, public health organizations, and health sciences libraries. The goal of PHPartners is to help the public health workforce find and use information effectively to improve and protect the public's health. The purpose of the project is to maintain and enhance the content of [PHPartners website](#). Hathy Simpson, Public Health Information Specialist, serves as the Project Manager for the PHPartners Project.

Project activities this quarter included updating the PHPartners.org Input System Manual with new procedures and strategies; preparing an update on PHPartners.org and the Public Health MeSH Project for the Public Health/Health Administration Business Section meeting at the 2015 Medical Library Association (MLA) Meeting; assisting with a presentation for the NLM Board of Regents 2015 Meeting on responsive design of MedlinePlus and other NLM resources including PHPartners.org; preparing and delivering a webinar, *Providing Information across Multiple Devices to the Public Health Workforce: Challenges and Opportunities* to the National Information Standards Organization (NISO); continuing the Public Health Document Delivery Project; working to enhance the PHPartners.org GovDelivery email system including discussing the transition of subscribers from the PHPartners NIH listserv to GovDelivery; working with NLM's Office of Computer and Communications Systems (OCCS) to improve the PHPartners.org Input System; attending the Synthesis Engagement and Elevation to Eliminate Disparities Symposium; discussing the use of Crazy Egg heat mapping software for analysis of PHPartners.org; updating the list of resources used to identify PHPartners.org content; renewing the MLA Continuing Education activity, *Evidence-based Public Health: Finding and Appraising Relevant Resources*; discussing the ongoing usability study to assess and redesign PHPartners.org; discussing the use of WebTrends Analytics to improve analysis of PHPartners.org usage statistics; identifying resources for a future topic page on Community Health Assessment; preparing for a webinar, *PHPartners.org: Web Portal of the Partners in Information Access for the Public Health Workforce*, for the NN/LM MAR monthly webinar series on NLM resources; discussing questions to be addressed at the next PHPartners.org Editorial Board Meeting; and discussing the development of a topic page on Evidence-Based Public Health. Enhancements to the website this quarter included updating the Grants and Funding page with information about NN/LM Public Health Funded Projects and creating new subcategories, "Vermont," "Oregon," and "Illinois" on the Health Data Tools and Statistics page.

Project activities this quarter also included discussions with Elaine Martin, PI, and Lisa Lang, Head, National Information Center on Health Services Research and Health Care Technology (NICHSR), NLM, about the need for transition planning for the Partners in Information Access for Public Health Workforce (PHPartners) Website Project. The current contract with the Lamar Soutter Library, University of Massachusetts Medical School, ends on April 30, 2016.

**Presentations and training provided by RML staff - Activity Name, County/State, Estimated # of Participants, Activity Conducted Remotely**

Date	Staff Member	Title	Location	# of Participants	Mode
5/17/2015	Michelle Eberle co-presenting with Brenda Linares	Community Engagement with NLM Resources (2 presentations)	National Library of Medicine Exhibit Theater Austin, TX	35	In-person
6/19/2015	Michelle Eberle	NLM Resources for Medical Interpreters	MA AHEC Conference, Marlborough, MA	15	In-person

7/13/2015	Michelle Eberle	NLM Funding Update for Federal Panel	OMHRC HETAP Boston, MA	40	In-person
7/16/2015	Meredith Solomon	NLM Update with Library Program Manager and library Program Assistant from RI State Library	Providence, RI	2	In-person

### Exhibits

Date	Conference	Location
6/8/15	American Diabetes Association Scientific Sessions Annual Meeting	Boston, MA
6/13/15	Women Veteran's Conference	Marlborough, MA
6/19/2015	Paving the Way to Health Care Access, MA AHEC Network Conference for Medical Interpreters	Marlborough, MA
7/13/15	American Veterinary Medical Association Convention	Boston, MA
7/13/2015	Office of Minority Health Resource Center HETAP (Higher Education Technical Assistance Program)	Boston, MA

### Other Staff Activities

**Classes, publications, and resources developed by RML staff** – Title, Medium, Submitted to MLA Educational Clearinghouse (yes/no)

Title	Medium	Clearinghouse
NER Weekly Update (published every Thursday)	Email newsletter	n/a
NLM Funding Update for Federal Panel (developed with NLM and shared with presenters from other regions)	PowerPoint	n/a

Brief narrative of other notable staff activities arranged chronologically, 1-2 sentences per item

### **Network Support**

Decline	Loansome Doc	Linkout	Library Closing	Membership Support	New Members
14	0	2	1	61	14

Date	Name	Activity
5/1/2015	Elaine Martin	Presenter at the Massachusetts Medical Society Annual Meeting, Boston, MA. I discussed the future role of the library and librarians, including embedded librarianship, outreach, informationist, systematic reviews, and gave examples of librarians working with community based groups from NER funded projects. More than 200 physicians and other health professionals were in attendance. Many are in private practice and do not have access to library resources.
5/5/2015	Michelle Eberle	Call: Planning MLA Theater Presentation with Brenda Linares
5/8/2015	Michelle Eberle	Call: Planning MLA Theater Presentation with Brenda Linares

5/14/2015	Elaine Martin/Mary Piorun	Attended the RML directors meeting in Austin Texas
5/18/2015	Elaine Martin	Participated in PHIA panel preparation phone call meeting with other panelists presenting at upcoming Academy Health meeting
5/21/2015	Elaine Martin	Attended community partners networking event called Daybreak, a group devoted to the prevention of violence against women, in Worcester, MA.
5/22/2015	Michelle Eberle	Call: Project support for Sharon Public Library, MA
5/27/2015	Michelle Eberle	Call: Funding inquiry from Cornerstones of Sciences, Maine
5/29/2015	Elaine Martin	Conference call with Merce Crosas, Executive Director of Dataverse, about possible collaboration with NER escience program
6/1/2015	Elaine Martin	Participated in monthly PHIA conference call with PHIA project team and Lisa Lang, NLM
6/2/2015	Michelle Eberle	Call: Consult with Janet Kelly regarding OMHRC/IHE Federal Panel at Simmons
6/2/2015	Michelle Eberle	Teleconference: RML All
6/3/2015	Elaine Martin	Hosted networking meeting of Health Sciences Library Directors of Massachusetts, (BU, Tufts and MCPHS)
6/3/2015	Michelle Eberle	Teleconference: OMHRC Federal Panel Planning
6/5/2015	Michelle Eberle	Call: Consult with Marianne Burke (UVM) regarding Vermont Health Literacy Summit
6/9/2015	Michelle Eberle	Teleconference: Lead Consumer Health Teleconference; Hosted guest speaker, Lisa Gualtieri, from Tufts School of Public Health
6/11/2015	Elaine Martin/Mary Piorun	Watched NLM videocast on the Future of the NLM report
6/11/2015	Michelle Eberle	Webinar: Attended NLM-NIH Future Update
6/12/2015	Elaine Martin	Attended networking meeting, Boston Library Consortium, Board of Directors, Retreat, Ashland, MA
6/12/2015	Michelle Eberle	Meeting: Attended the Central MA STEM Network Meeting at Girls Inc
6/13/2015	Elaine Martin	Taught the NECDMC Train the Trainers class to 10 librarians attending the Special Library Association meeting in Boston MA as a CE opportunity
6/14/2015	Elaine Martin	Attended the Academy Health Annual meeting in Minneapolis Mn. Participated in a panel organized by Lisa Lang about public health information resources on June 16th. Made a presentation about the PHIA project and responded to questions.
6/17/2015	Michelle Eberle	Teleconference: Cornerstones of Science Partnership
6/18/2015	Michelle Eberle	Call: MAHSLIN CE Committee tech support
6/22/2015	Michelle Eberle	Meeting: Lisa Gualtieri, Tufts School of Public Health
6/24/2015	Michelle Eberle	Call: Director of Portland Public Library
6/24/2015	Meredith Sololom/Mary Piorun	HLAG meeting
6/25/2015	Elaine Martin	Hosted a meeting with , UConn, and the NER Escience team., Discussed potential outreach project for researchers in the region involving data carpentry and software carpentry workshops at UConn and in Boston. Provided consultation on proposal writing to the UConn representatives.
7/6/2015	Michelle Eberle	Teleconference: MAHSLIN CE Committee
7/7/2015	Michelle Eberle	Teleconference: RML All
7/9/2015	Michelle Eberle	Communication: Weekly Update
7/10/2015	Michelle Eberle	Call: Planned OMHRC NLM Funding Update with Alan Vanbiervliet
7/14/2015	Michelle Eberle	Teleconference: NN/LM Consumer Health Teleconference
7/16/2015	Michelle Eberle	Communication: Weekly Update
7/16/2015	Meredith Solomon	Meeting with RI OLIS about projects and funding
7/17/2015	Michelle Eberle	Call: Health Literacy COI Planning with Anne-Marie Kaminsky, COI Leader
7/22/2015	Michelle Eberle	Webinar: Attended PubMed Update

7/23/2015	Michelle Eberle	Teleconference: NN/LM Outreach Teleconference
7/23/2015	Michelle Eberle	Communication: Weekly Update
7/30/2015	Michelle Eberle	Email: Helped Wilma Templin-Branner Plan for San Antonio OMHRC Presentation
6/8/2105	Elaine Martin	Attended Grants writing workshop hosted by the Office of Research, UMMS, Worcester, MA
7/30/3015	Michelle Eberle	Communication: Weekly Update
5/8/5015	Michelle Eberle	Call: Intraregional collaboration with Samanthi Hewakapuge